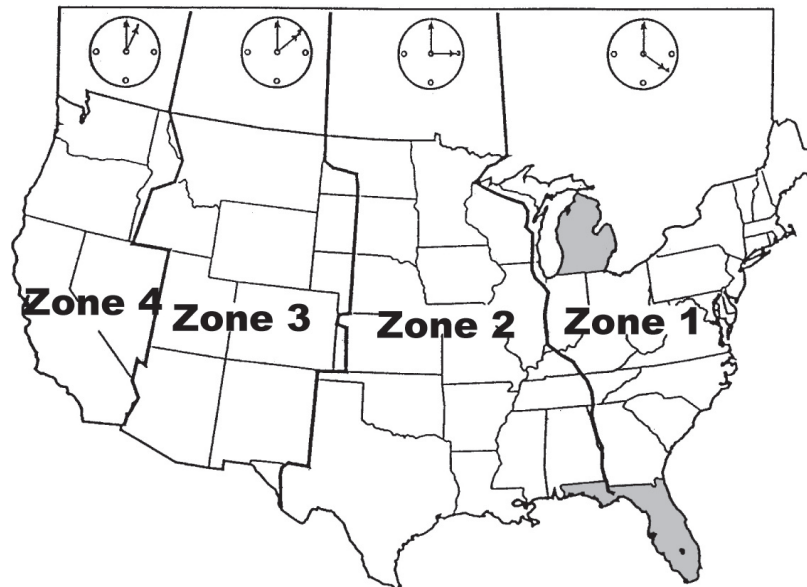


Donovan Tarps Policies

Prepaid Freight Policy

Donovan Enterprises, Inc. will prepay freight on all eligible orders of Heavy Duty Truck *(HDT) and Tarp items that meet the dollar requirements for the shipping destinations as specified in the Donovan Shipping Zone Chart shown below.



Orders into Florida or Michigan: freight prepaid on HDT orders of \$1500 or more. Freight prepaid on Tarp only orders of \$750 or more.

Orders into Zone 1 & 2: Freight prepaid on HDT orders of \$2500 or more. Freight prepaid on Tarp only orders of \$1500 or more.

Orders into Zone 3: Freight prepaid on HDT orders of \$6000 or more. Freight prepaid on Tarp only orders of \$3000 or more.

Orders into Zone 4: Freight prepaid on HDT orders of \$7000 or more. Freight prepaid on Tarp only orders of \$3000 or more.

* NOTE: Prepaid freight policy does not apply to Bedliners, Waste mechanisms, or lumber / steel tarp orders.

** Prepaid freight policies apply to products purchased at standard pricing. Any special pricing will void standard prepaid freight policies. Prepaid freight on orders with special pricing will be addressed on a case by case basis.

Minimum Order Policy

Donovan Enterprises, inc. requires all orders total a minimum of \$50.00 in order to cover costs associated with processing and shipping an order. If an order does not total \$50.00, the customer has the option to add items to the order to meet the minimum requirement. Otherwise, an additional administrative charge will automatically be added to the order to bring the order total to \$50.00. This additional administrative charge will appear on the customer invoice.

Merchandise Return Policy

Unused parts may be returned within 90 days of purchase. Parts must be returned in their original packaging and must be accompanied by a copy of the original invoice. Donovan will only accept complete parts clearly marked with a return authorization number (RMA#) issued by a Donovan Customer Service Representative. Disassembled parts cannot be returned for credit. If parts are received in resalable condition, we will credit your account by the actual amount paid for the parts minus a 15% restocking fee.

Tarps, Mechanisms and Parts Distributor Price List • January 2009 • All prices subject to change without notice.

Donovan Enterprises • 3353 SE Gran Park Way • Stuart, FL 34997

Outside the U.S. call (772) 286-3350 • www.donovan-ent.com • e-mail: sfuhrman@donovan-ent.com

Call (800) 327-8287 or (772) 286-3350 • Fax (772) 287-0431